

## TJC Public Notice

Children's Hospital of Richmond of the VCU Health System is accredited through The Joint Commission for all ambulatory programs. We affirm the patient rights and responsibilities as outlined in the parent brochure and all staff and patients are expected to support and respect these principles.

If you have questions about your rights, or you want to voice a concern about your rights, treatment, care or safety, you are encouraged to voice concerns to your therapist, doctor or other staff member. If your concerns are not addressed to your expectations, you are welcome to call (804) 321-7474 and ask to speak to the Patient Advocate.

If the issue has not been sufficiently addressed, you may choose to directly contact the following agencies:

- Virginia Department of Health's Office of Licensure and Certification at 1-800-955-1819
- The Joint Commission at 1-800-994-6610